# Begin online video visit-MyAUBHealth-Patient Guide

Make sure you have an active MyAUBHealth account. If you don't, call +9611350000 or visit/call the clinic to help you activating your account. Or you can click here to fill an access form.
You can access your online video visit from MyAUBHealth mobile application or website.

## MyAUBHealth-Mobile application

Download MyAUBHealth app from apple store **App Store** or google play **Google Play** (if you don't have it already)
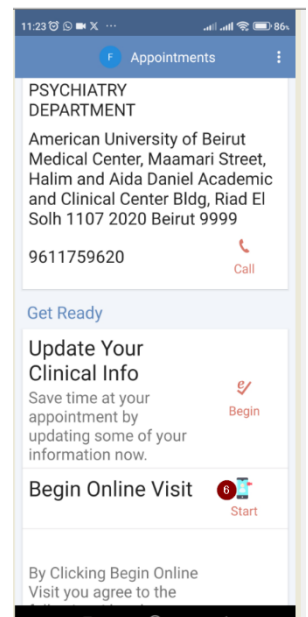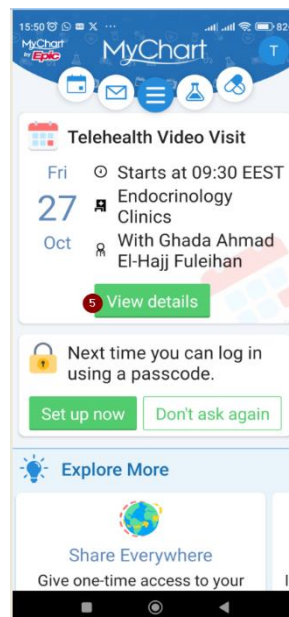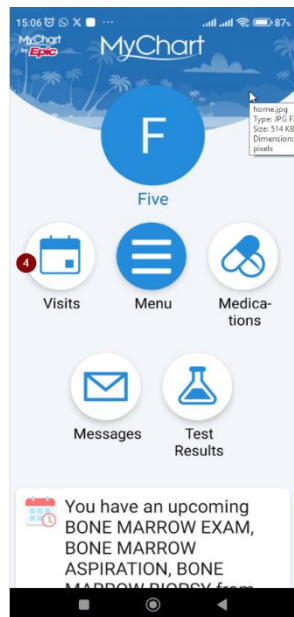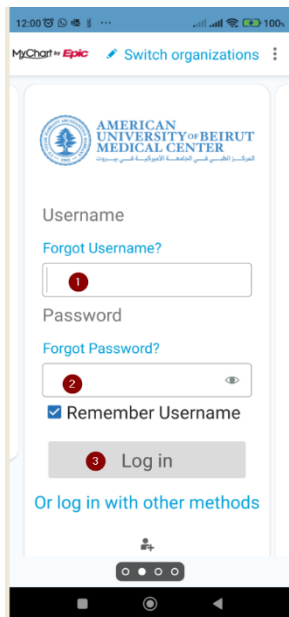
To start the visit:
<mark>Make sure you have good internet coverage.</mark>

Open MyAUBHealth App.

1. Enter MyAUBHealth **Username**.
2. Enter **Password**.
3. Click **Log in.**
4. Click **Visits.**
5. Find the **Telehealth Video Visit**, click **View details.**
   <mark>The link to begin the visit will appear 15 minutes before the time of the visit.</mark>
6. Scroll to **Begin Online Visit**, Click **Start.**

Make sure to start on time.
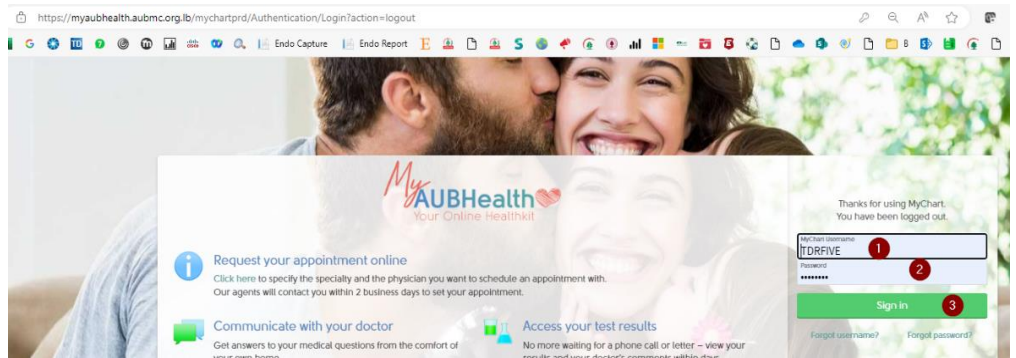If you start before the time, you will wait until the doctor/nurse joins.
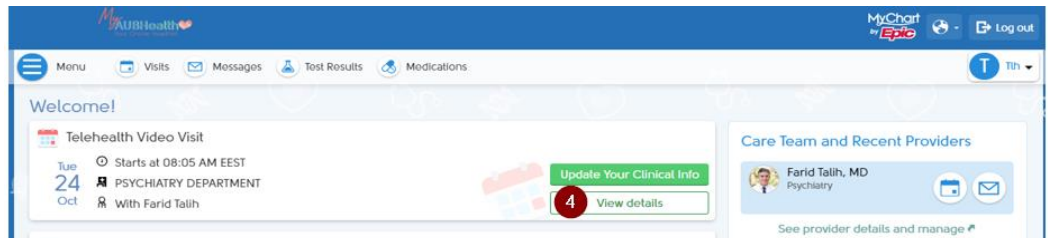
# MyAUBHealth-Website

To start the visit:

Make sure you have good internet coverage.

Go to https://myaubhealth.aubmc.org.lb.

1. Enter MyAUBHealth **Username**.
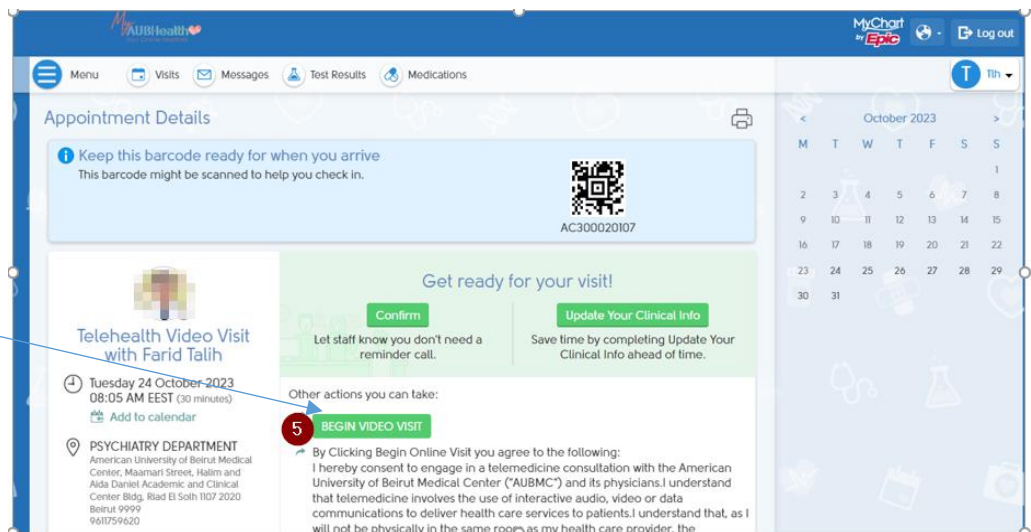2. Enter **Password**.
3. Click **Sign in.**



4. Click on **View Details.**



5. Click **BEGIN VIDEO VISIT.**

The link to begin the visit will appear 15 minutes before the time of the visit.



Make sure to start on time.
If you start before the time, you will wait until the doctor joins.