Book online video visit-MyAUBHealth-Patient Guide

Make sure you have an active AUBHealth account. If you don't, call +9611350000 or visit/call the clinic to help you in activating your account. Or you can click <u>here</u> to fill an access form.

Click Menu.

4.

You can book your online video visit from MyAUBHealth mobile application or website.

MyAUBHealth-Mobile application

Download MyAUBHealth app from apple store

App Store or google play

GET IT ON Google Play

5.

(if you don't have it already).

Click Schedule a Video Visit.

Open MyAUBHealth App.

- 1. Enter MyAUBHealth Username.
- 2. Enter Password.
- 3. Click Log in.



- 4. Answer the question (yes or no).
- 5. Click Continue.





- 8. Select Specialty.
- 9. Click Continue.





10. If needed, answer this question then click **Continue.**



11. Read Terms and Conditions.

12. Click **Continue.**



- 13. Click Filters.
- 14. Select your preferences (date/time).

15. Click View results.

16. Click on the time box to book the visit.

17. Click Schedule it.

The online visit is now booked and you need to **pay before 48 hrs**. of the due date of the visit.

Payment Conditions

By clicking "Settle Your Payment", this means you accept and are aware of the below terms:

- If you did not settle the payment 48 hours before the scheduled time, the appointment will be cancelled automatically.
- If the payment is settled and you cancelled the appointment within 48 hours of the appointment time, only 50% of the amount paid will be refunded.
- If you rescheduled/cancelled your appointment within 48 hours of the appointment time, only 50% of the amount will be refunded. The fees of the new appointment should be settled in full before the 50% related to the old appointment is refunded.
- In case you did not attend the appointment, no refund will be done, and the entire amount will be deducted.
- If the visit was not performed or cancelled due to technical issues or any internal issue that AUBMC is responsible for, full amount will be refunded.

Refine Search		1
Gender:		
🗆 Female 🔪		
□ Male	< <	
Language:	\backslash	
Arabic	$ \setminus $	
English		\mathbf{n}
Provider Type:		74
Physician		/
Psychologist		
Times:	1	
Monday	AM	PM
Tuesday	AM	PM
15 View res	ults (3)

Your Appointment is scheduled.

Test Hardware

You can test your device microphone and camera.

From visit details

- 1. Click Test Hardware.
- 2. Enter you name.
- 3. Enter your email.
- 4. Click Join.

This will create a virtual Webex meeting so you can check your microphone and camera.

MyAUBHealth-Website

Go to https://myaubhealth.aubmc.org.lb

- 1. Enter MyAUBHealth Username.
- 2. Enter Password.
- 3. Click Sign in.

- 4. Click Menu.
- 5. Click on Schedule a video Visit.
- 6. Answer the question.
- 7. Click Continue.

- 8. Select Specialty.
- 9. Click Continue.

10. If needed select which visit (new or follow up).

11. Click Continue.

- 12. Read Terms and Conditions.
- 13. Click Continue.

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Please note that the appointment you have scheduled will be cancelled 48 hours prior to the appointment time if the payment was not settled yet. If the payment is settled and the appointment was cancelled within 48 hours of the appointment time, only 50% of the amount paid will be refunded

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DISCLAIMER: Luderstand that I can revoke my right to participate in telemedicine visit and/or can stop participating in such visit. I understand that if AUBMC and/or my health care provider determines that telemedicine services do not adequately address my medical needs, they may require an in-person medical evaluation. I hereby completely an irrevocably release the American University of Beirut, AUBMC, and its medical staff members, physicians, officers, employees, directors, and agents of any and all errors and omissions, known or unknown, foreseen or unforeseen, knowingly or unknowingly, as well as all calima, actions, damages, arising from or in connection with the telemedicine services. I certify that I have read this form or have had it need to me, that it has been fully explained to me, and thet I understand and approve its contents unreservedly.

Payment Conditions

13 Continue

 If the payment was not settled 48 hours prior to the appointment time, the appointment you have scheduled will be cancelled automatically.
If the payment is settled and you cancelled the appointment within 48 hours of the appointment time, only 50% of the amount paid will be refunded.
If you reschedued/cancelled your appointment within 48 hours of the appointment time, only 50% will be refunded. The fees of the new appointment should be settled in hull before the 50% refund related to the oid appointment is appointment is exponent. done. - In case of No Show (The patient didn't show to his appointment), No refund to be done, and all the amount will be deducted. - If the visit was not performed or cancelled due to technical issues or any internal issue that AUBMC is responsible for, a full amount refund will be done.

Use Search Criteria to find your preferred, date, time and provider (Provider= Doctor).

14. Click Edit to select Provider.

18. Click on the time box to book the visit.

16. Use other preferences.

17. Filter times.

- 15. Use Calendar to find date (booking is 2 days plus onwards).
 - Schedule an Appointment Cocations Edit American University of Beirut Video Visit or visit Edit (I) Time Verify and schedule Medical Center What time works for you? Wednesday 25 October 2023 Search Criteria American University of Beirut Medical Center Maya Bizri, MD 14 Edit Providers: Any provider Start search on: 25/10/2023 03:10 PM 03:25 PM 03:40 PM 03:55 PM 04:10 PM Refine Search 04:40 PM 05:10 PM 04:25 PM 04:55 PM 05:25 PM Gender: 18 05:40 PM 05:55 PM 06:25 PM 06:10 PM 06:40 PM 🗌 Female 06:55 PM 07:10 PM 07:25 PM 07:40 PM 07:55 PM 🗌 Male 08:10 PM 08:25 PM 16 Language: Farid Talih, MD Arabic American University of Beirut Medical Center 12 🗌 English 08:15 PM 08:30 PM 08:45 PM 09:00 PM 09:15 PM Provider Type 09:30 PM 09:45 PM 10:00 PM 10:15 PM 10:30 PM Physician 10:45 PM 11:00 PM 11:15 PM Psychologist Thursday 26 October 2023 Times Maya Bizri, MD Monday Ð AM PM American University of Beirut Medical Center Q 03:25 PM Tuesday 03:10 PM 03:40 PM 03:55 PM 04:10 PM PM AM

19. Click Schedule it.

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Enter you name and email then click join.

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