



International Patients' Services

www.aubmc.org



AUBMC

AMERICAN UNIVERSITY of BEIRUT MEDICAL CENTER
المرکز الطبي في الجامعة الأمريكية في بيروت

Our lives are dedicated to yours

The International Patients' Services Office at the American University of Beirut Medical Center aims to provide international patients and their families with excellent, accessible and comprehensive health care services, by promoting a positive, pleasant and comfortable experience before, during and after the patient's visit to AUBMC.

Why Choose AUBMC

Since 1902, the American University of Beirut Medical Center (AUBMC) has been providing the highest standards of care to patients across Lebanon and the region.

AUBMC is the only medical institution in the Middle East to have earned the three international accreditations of JCI, Magnet and CAP, confirming its superior standards in patient-centered care, nursing, and pathology/laboratory services. AUBMC's impact on the medical sector and on improving people's lives is without equal in the Arab world.

AUBMC is committed to improving the delivery of health care in Lebanon. As such, it is home to numerous centers of excellence and specialized clinical services that provide patients with the highest standards of evidence-based treatments using a multi-disciplinary approach to care. AUBMC is currently home to three state-of-the-art centers of excellence: The Children's Cancer Center of Lebanon,

which is dedicated to the treatment of pediatric cancer; the Naef K. Basile Cancer Institute, which is dedicated to the treatment of adult cancer; and the Abu-Haidar Neuroscience Institute, which hosts the first Multiple Sclerosis Center in the region.

These centers of excellence are staffed with a medical team of renowned physicians and nurses.

Our highly skilled and trained team of over 2,300 members, including 300 physicians, 973 nursing staff and over 1,000 employees, is dedicated to providing you with the highest standards of patient-centered care, quality and safety, partnered with service excellence.



Why Choose Lebanon

Lebanon is located in Western Asia, at the crossroads of Europe, Africa and the Middle East, and is bordered by the Mediterranean Sea. This unique location, coupled with a multicultural legacy, has given Lebanon an identity of its own that makes it stand out among its neighboring Arab countries.

With a history that dates back thousands of years, Lebanon offers a variety of marvelous natural wonders, old historical sites, including but not limited to Baalbeck and the oldest continuously inhabited city of Byblos, and international five-star hotels and resorts.

Throughout the year, Lebanon plays host to various festivals and events that occur in different cities and towns.

Beirut, the capital of Lebanon, is famed for its entertainment and recreational sites, beaches, social events, cultural festivals and buzzing nightlife.



International Patients' Services

BEFORE YOUR VISIT

- Scheduling your appointments/admission
- Coordinating financial arrangements
- Assistance in visa information

DURING YOUR STAY

- Greeting and escorting service
- One-stop admissions process for all the required logistics of your hospital stay
- Reviewing your plan of care/schedule of appointments with an International Patients' Services staff member
- Continuous follow-up by the International Patients' Services staff
- Language assistance
- Patient advocacy service



AFTER YOUR VISIT

- Delivery of a complete medical record
- Scheduling follow-up care/appointments

Contact Information

The International Patients' Services team is here to make sure you have the best experience at AUBMC. For more information, please contact:

International Patients' Services Office

Tel: +961 1 759659

Hotline: +961 3 978 678

Fax: +961 1 364 082

Email: internationalpatient@aub.edu.lb

Website: www.aubmc.org